

How to Host a **VIRTUAL FUNDRAISING EVENT**

A Step-by-Step Guide for Nonprofits

SPEAKERS



Jack Costello

Development Manager
Birch Family Services



Scott Couchman

Training Manager
MobileCause

AGENDA

- The Benefits of Virtual Fundraising
- Six Steps to Setup, Promote and Host Your Virtual Event
- Combining Live with Virtual Fundraising
- Virtual Event In Action: Birch Family Services

POLL



What are your plans for virtual fundraising events in 2021?

1. All in, we're only hosting virtual events
2. Virtual in first half, in-person in second half
3. Combo of virtual and in-person
4. Hybrid, our in-persons will have a bit of virtual
5. We're only hosting in-person events

HOW TO HOST A VIRTUAL FUNDRAISING EVENT: A STEP-BY-STEP GUIDE FOR NONPROFITS



Scott Couchman

Training Manager
MobileCause

Benefits of Virtual Fundraising Events

Virtual and/or hybrid events enable nonprofits to host successful fundraising events

- Planning is more efficient with lower overhead cost
 - Expands reach and donor database
 - Provides online registration to track and communicate with attendees
 - Continues to show campaign and generate donations before, during and after event
- **Did You Know?** NPO's that pivot to virtual fundraising events are **10% more likely to be raising at or above their original goals**

Source: Nonprofit Pro, "The Future is Hybrid: Preparing for the Next Evolution of Fundraising," Jan 2021



Nonprofits & Virtual Events

Industry Stats

- 70% nonprofits who held virtual events in 2020 rated them as successful
- 78% of nonprofits are planning on holding one or more virtual event in 2021
- 42% of nonprofits plan to hold hybrid in-person / virtual events in 2021

Source: Nonprofit Pro, "The Future is Hybrid: Preparing for the Next Evolution of Fundraising," Jan 2021



Step

1

Creating Your Virtual Event

Getting Started

- Get input from community and volunteers, what do they think would be fun?
- Reach out for special guests and celebrities: you never know until you try
- Create a reason to watch “live” - lesson, unveiling, entertainment, share experience together
- Use a host or emcee to maintain an even flow



Step 1

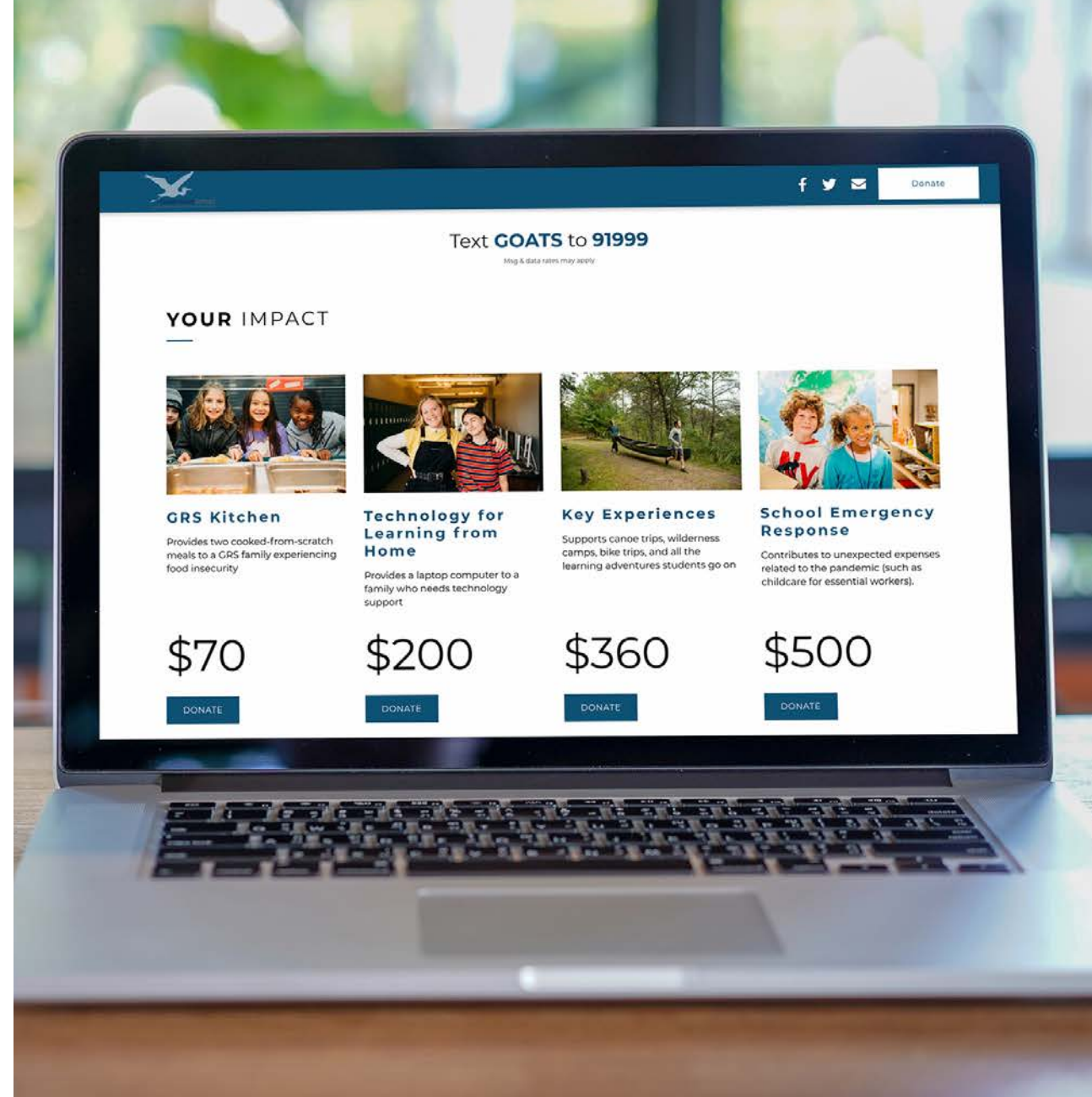
Creating Your Virtual Event

Virtual Event Ideas

A few different ways to host a virtual event or campaign:

- Virtual Gala
- Voting Competition
- Party/Performances
- In-Home Activities
- Drive-in Movies
- Day of Giving
- Peer-to-Peer Challenge
- Virtual Charity Run/Walk
- Celebration Days
- NPO TV
- Online Auction

[Download our infographic for more ideas >](#)

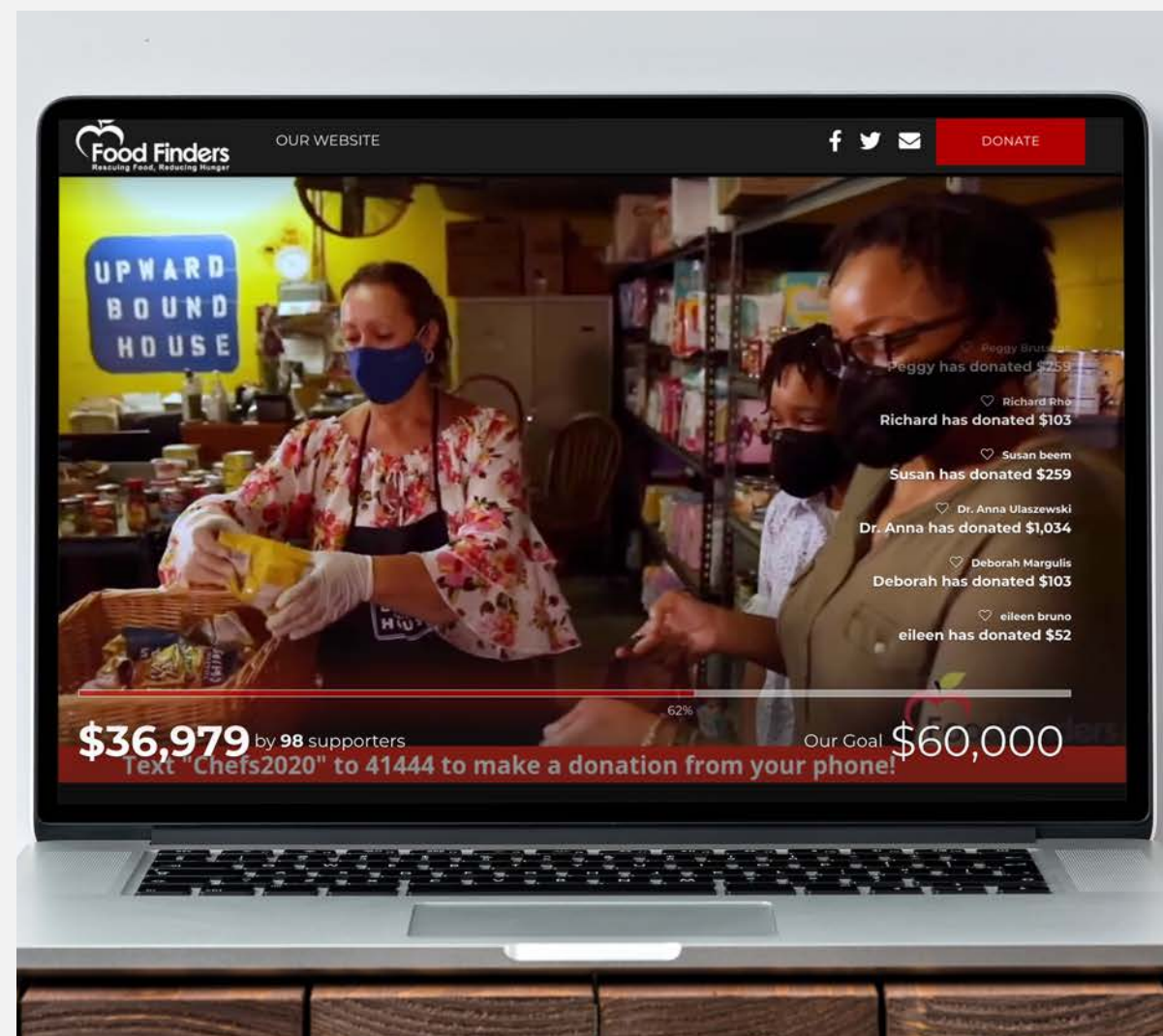


Step 2

Establish the Tech

Livestream and Videos

- Lead with video or livestream on Event Page to grab attention
- Use livestream for concerts, entertainment and in-the-moment interviews
- Share videos about your campaign, impact, mission or beneficiaries
- Show 'behind the scenes,' 'day in the life,' 'program in action' or 'thank yous'



Step 2

Establish the Tech

Streaming Options

Virtual events utilize livestreams, pre-recorded videos or a hybrid of both

Livestreaming

- Pros: in-the-moment, interact with audience, provide fundraising updates
- Cons: Less control over presentation and glitches

Pre-recorded

- Pros: more control over all elements, can unveil to appear “live”
- Cons: more effort upfront, can’t provide real-time updates/shoutouts

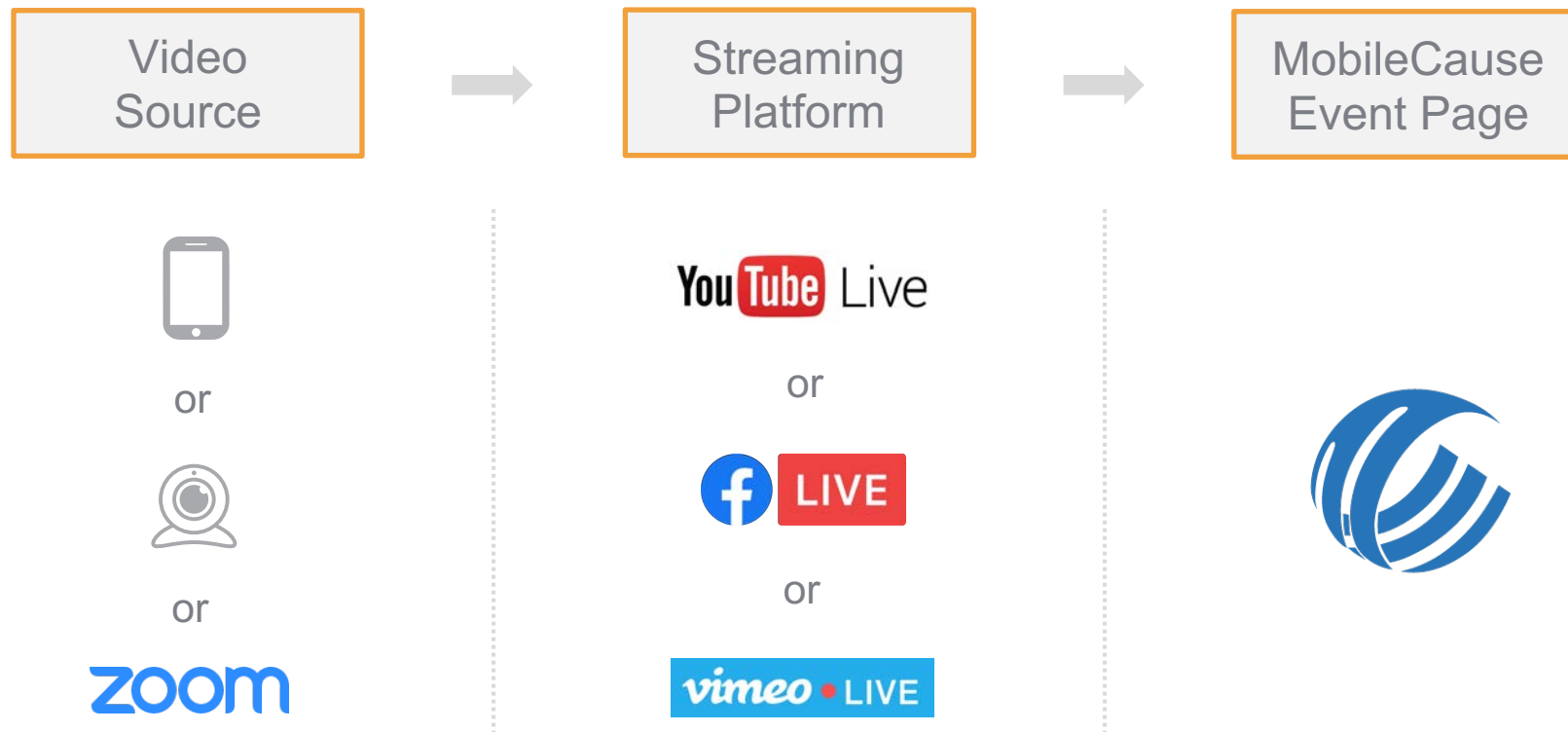
Hybrid

- Pros: control over presentations while benefiting from live elements
- Cons: more moving parts to manage



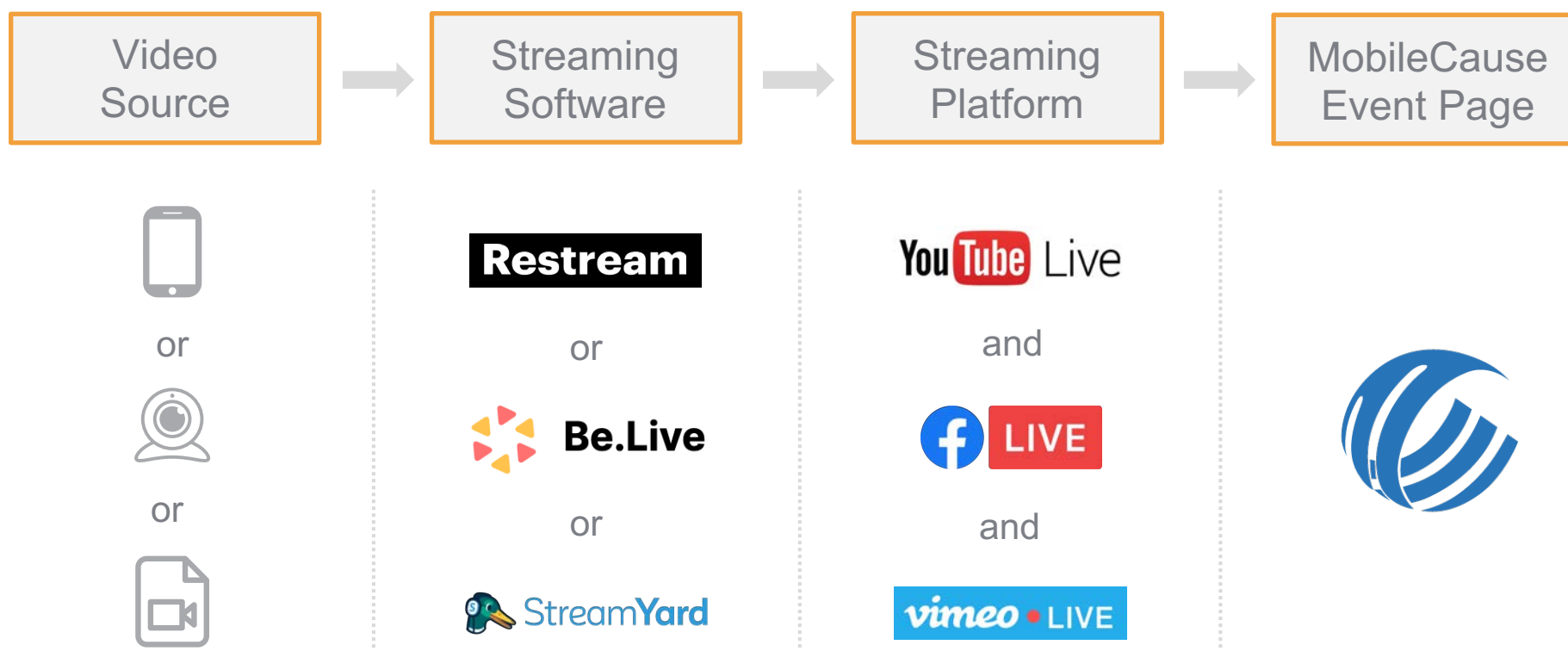
The Tech Setup

Setup Options for Streaming: One Source, One Platform



The Tech Setup

Setup Options for Streaming: One Source, Multiple Platforms



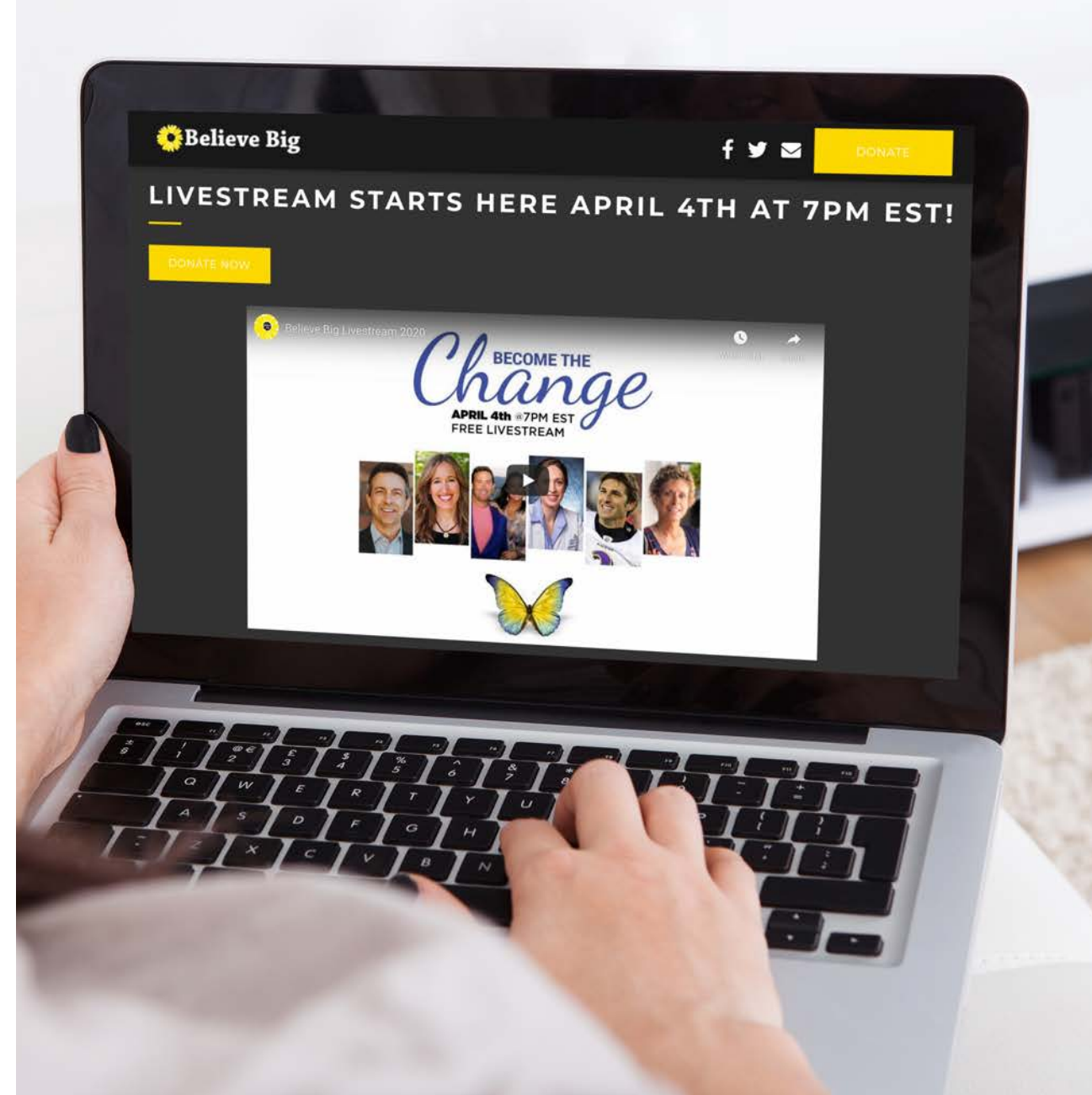
Step 3

Promote the Event

Event Page

All your important event details in one convenient place: information, giving and experiencing your event

- Can use one link in all of your communications
- Supports all your forms and CTAs
- Optimized for livestream or embedded video
- Promotes “replay” and repeat viewing
- Showcases fundraising progress and donor wall



Promote the Event

Registration

Request guests to get a ticket or register for your virtual event

- Paid tickets boost fundraising and create exclusivity
- “Free” tickets help track registrants
- Offer free swag with tickets/registration
- Add option to donate on your ticket form
- Automate receipt with virtual event details

GENESIS
Community Health

2020 Genesis Annual Benefit Dinner Event

Thursday | April 23rd | 07:00 PM (MDT)
Your Home via a computer or smart tv

Genesis' first ever virtual benefit dinner will feature guests HGTV's Boise Boys, Luke Caldwell and Clint Robertson. This year the event venue is your home and the complimentary dinner is your meal choice via the closest Chick-fil-A drive through!

Free meal gift card(s) for any Treasure Valley Chick-fil-A drive through - **1** +
FREE • 2 Guest Limit
Night of Event use the free gift cards(s) at any Treasure Valley Chick-fil-A Drive through. Please limit 2 per household.

Opt out of Chick-fil-A Free Meal Gift Card - **0** +
FREE
This many of us will be attending so please send details how to join the event. We will be providing our own meal.

Question you'd like to ask Genesis or The Boise Boys?

255 character limit 0 / 255

Register Now

Step 3

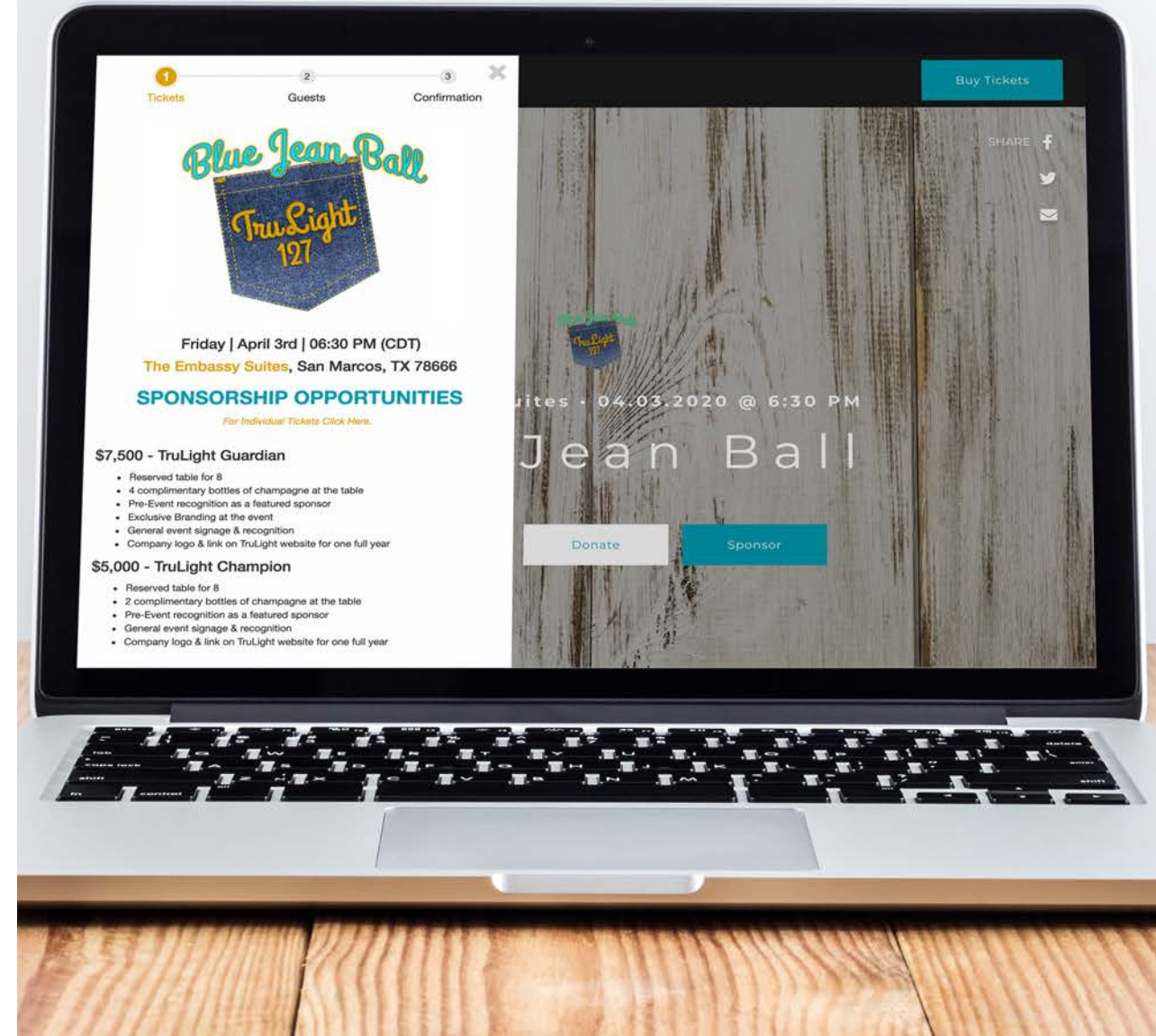
Promote the Event

Sponsorships

Businesses support your event and the community and benefit from your promotion

- Present opportunities and accept sponsor sign up on Event Page
 - Promote sponsors in all event materials
 - Include logos and links to their site in emails and on website and Event Page
 - Shout out sponsors during your virtual event
- **90% of businesses** indicate that **partnering** with reputable nonprofits enhances their brand

Source: Nonprofits Source. (2018) Corporate Giving Trends.



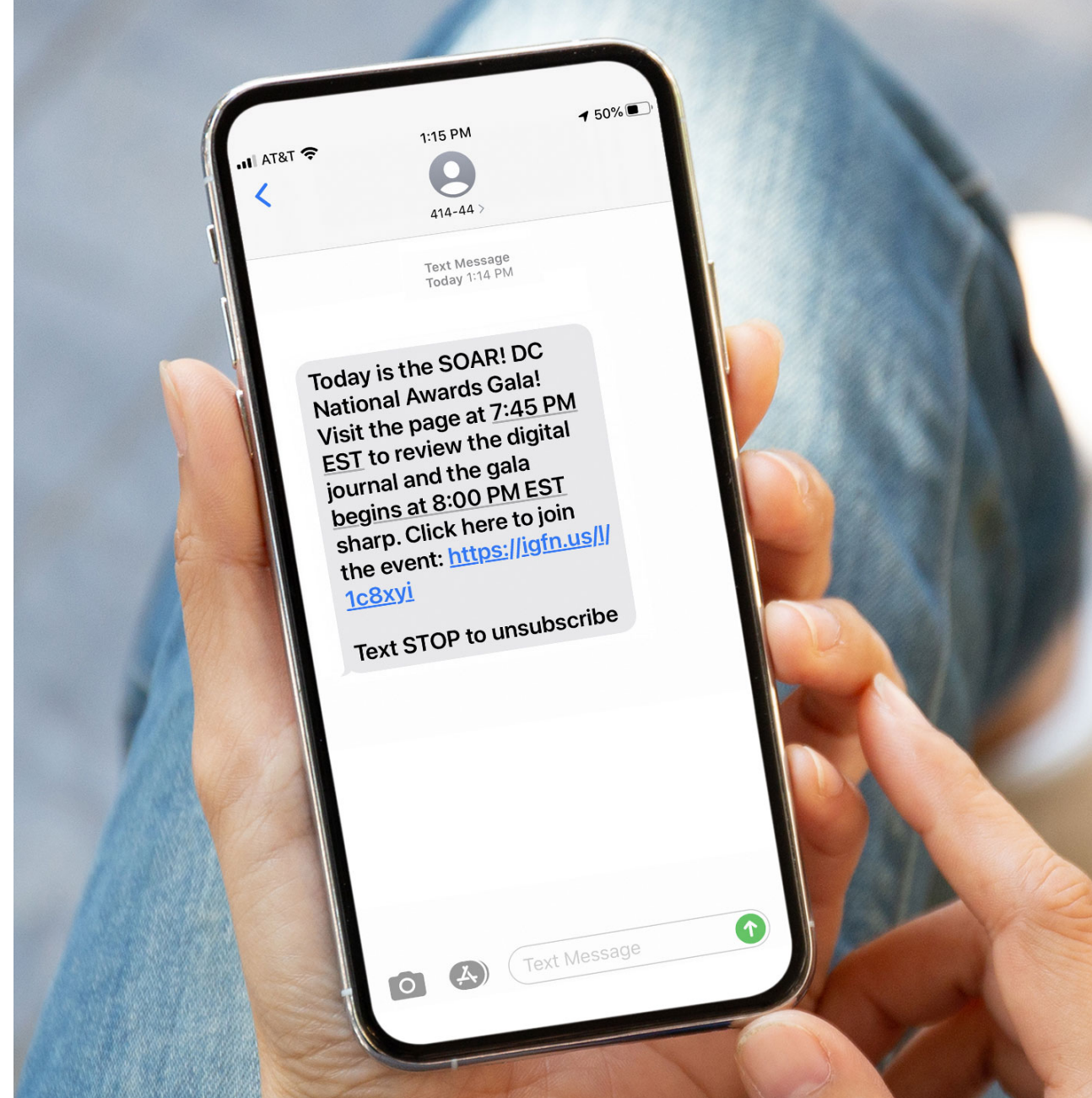
Step 3

Promote the Event

Broadening Your Reach

Virtual events allow donors from around the world to attend

- Promote broadly and strategically across channels
 - Tag supporters and sponsors on social media
 - Encourage your network to share event widely
 - Share text-to-donate details in posts and communications
 - Increase engagement with photos, impact stats and hashtags on social media
- **Fun Fact:** because of early and wide promotion, many virtual events raise a majority of their total prior to the start of “going live”



Step 4

Create a Dynamic Virtual Event Program

- Use a host or emcee to keep an even flow
- Share short videos about your campaign, impact, mission or beneficiaries
- Go to live remote speakers to create emotion, passion and connection
- Make appeals throughout and share your text-to-donate keyword and shortcode
- Give live shout outs to donors as names appear on donor wall
- If you have a fundraising goal, reinforce how much is needed to achieve it



Step 4

Create a Dynamic Virtual Event Program

Have a Program Outline

Using an outline vs. a script means less reading and more speaking from the heart. Be sure to include:

- A warm welcome
- Intro to your mission and campaign
- Intro to what's to come: guests, speakers, videos, etc.
- Intro to giving methods: donate links, text-to-donate, online auction
- Acknowledgement of sponsors, volunteers, donors and staff/committee members



Step 5

Make a Powerful Ask

- Make first appeal not too early or too late in program
- Make multiple appeals throughout the virtual event
- Display text-to-donate keyword and shortcode
- Make primary asks after showcasing impact and stories
- Ask throughout the program

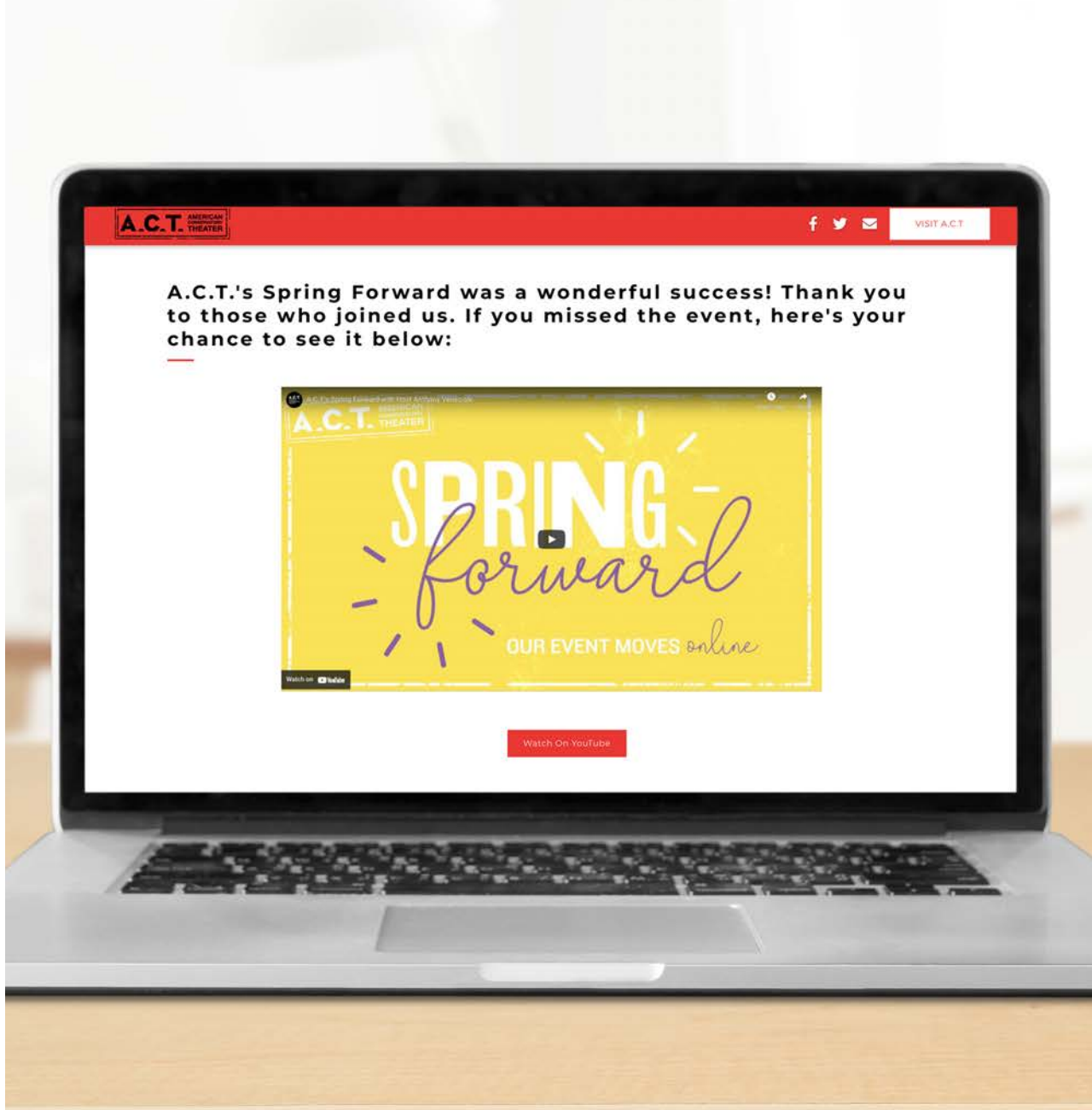


Step 6

Follow Up with Timely Thank Yous

- Prompt thank yous sent let donors know their gift was received and appreciated
 - Automate immediate emails with tax receipt to begin cultivation
 - Continue to tag and thank donors individually on social media
- **93% of donors** would **give again after a prompt and personal thank you**, followed up later with a meaningful report on their gift at work

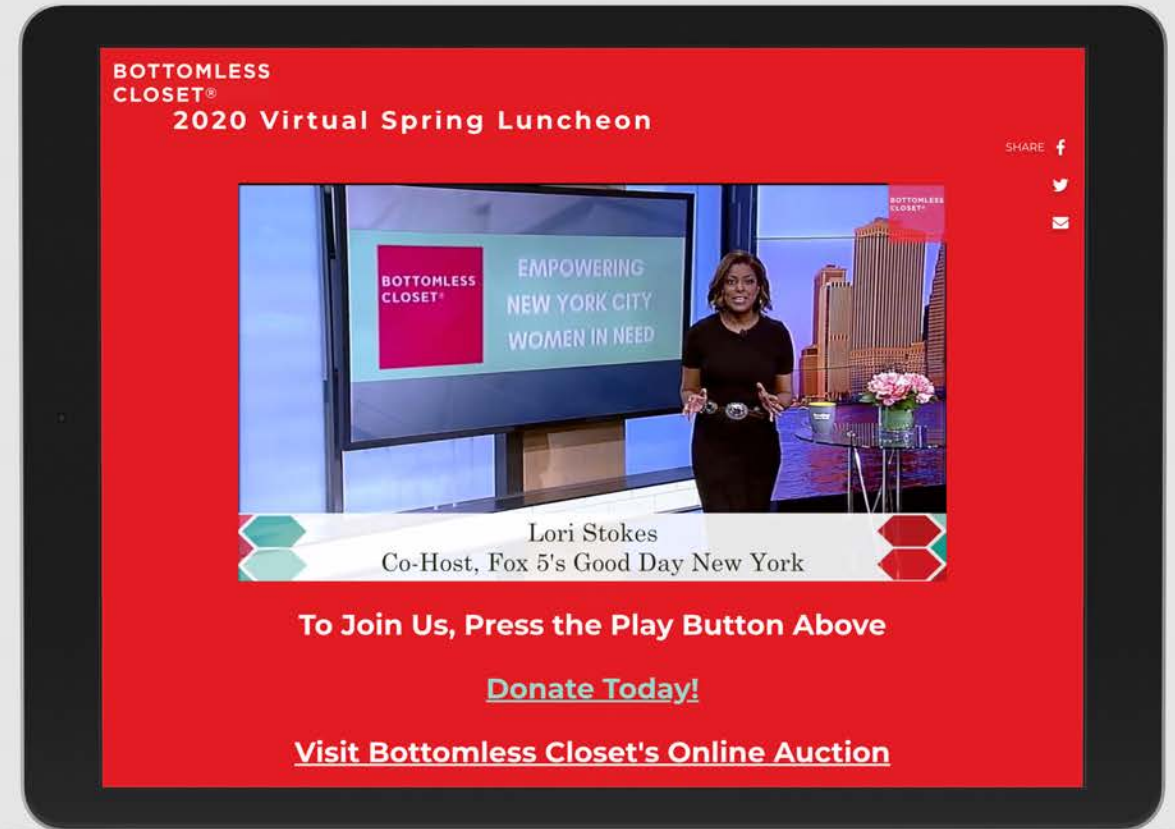
Source: Cygnus Applied Research



Going Forward:

Combining Virtual with Live Events

- Add virtual components to future in-person fundraisers
- Helps increase reach beyond your immediate community
- Enables those who can't attend to participate
- Livestream your in-person program with presenters and live event thermometer
- Get creative with virtual-only components – pre-show entertainment, behind the scenes prep, pre-event games and challenges



Now that we've seen the **steps needed to create a successful virtual fundraiser**, let's see how a nonprofit like yours, hosted their own virtual event.

VIRTUAL EVENT IN ACTION: BIRCH FAMILY SERVICES



Jack Costello

Development Manager
Birch Family Services



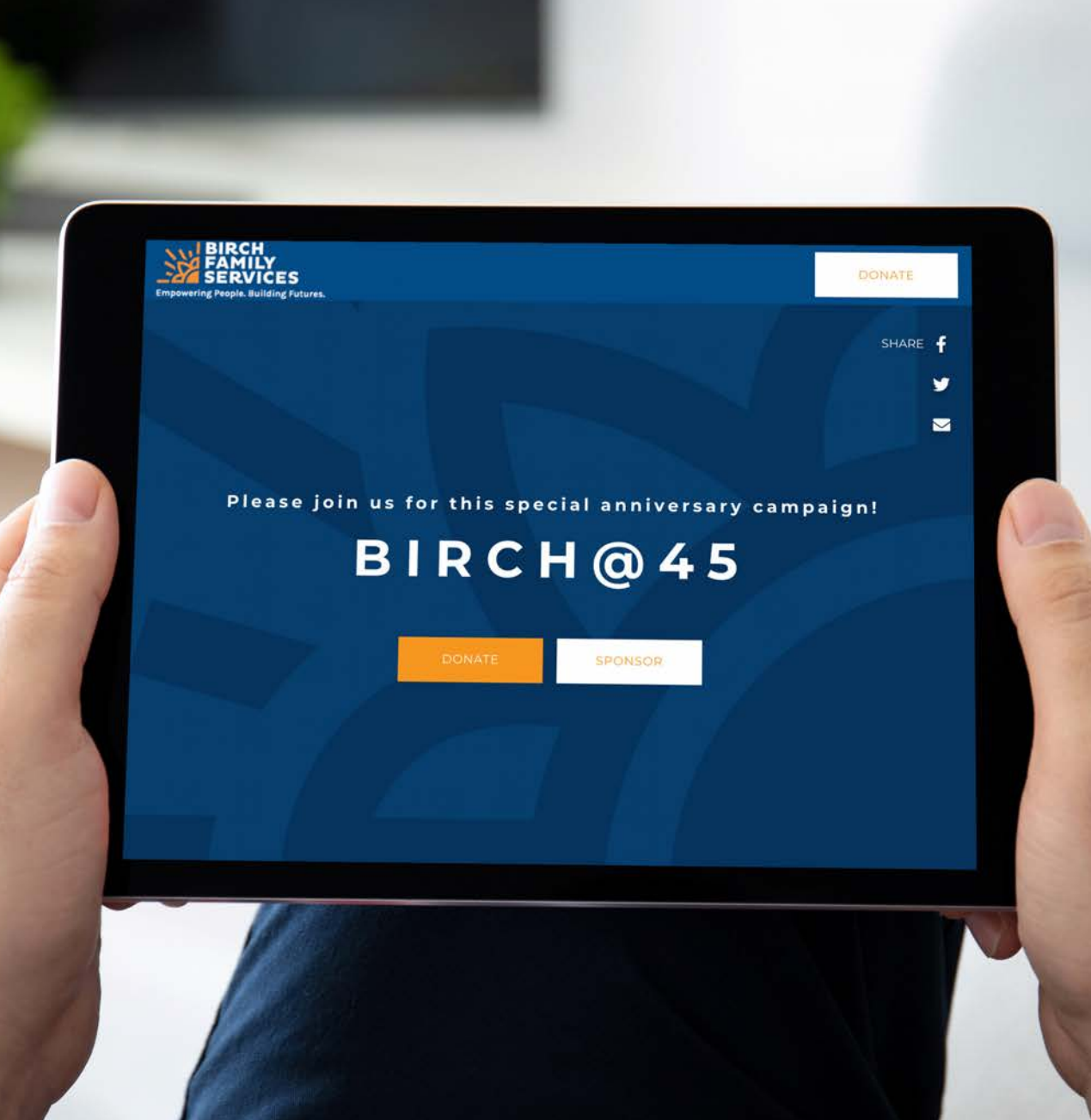


About Birch Family Services

Birch Family Services empowers individuals with autism and developmental disabilities to lead fulfilling lives. We are committed to offering:

- Individualized and Person-centered education, from early childhood through age 21
- Customized employment, internships, job training, and placement
- Life skills training, community connections, family education, and other support





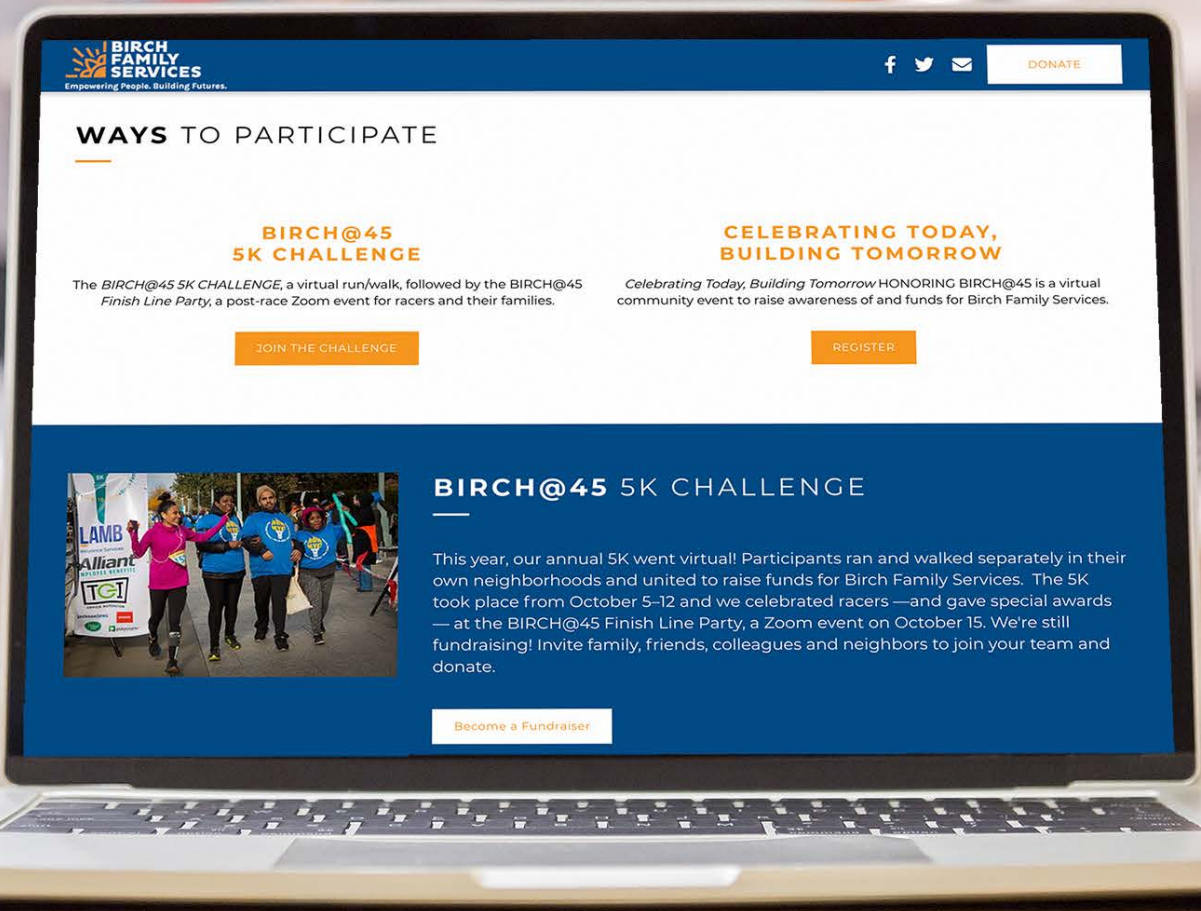
Anniversary Campaign

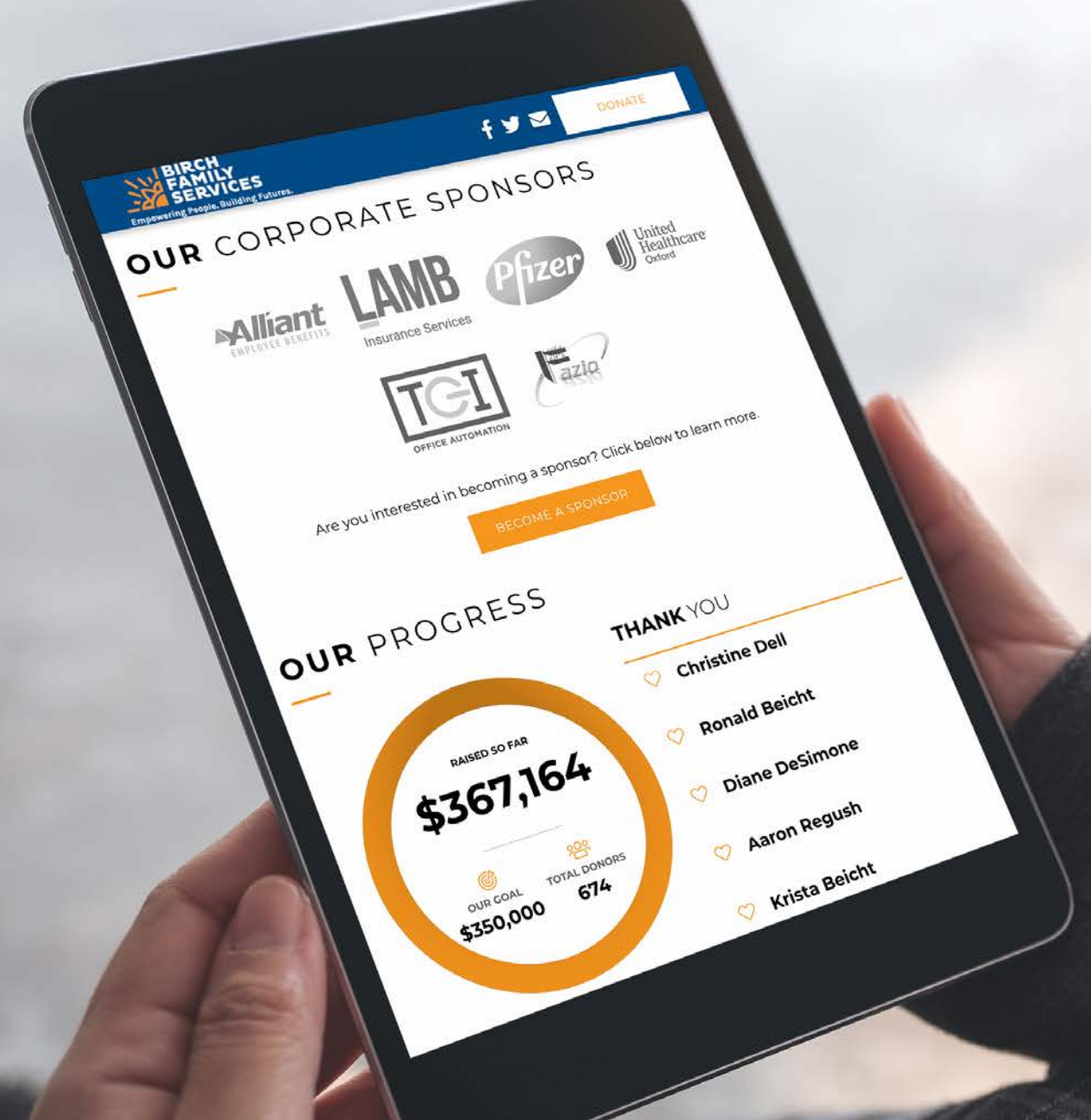
Fall of 2020, 45 days of activities to celebrate 45 years of service.

- Included Virtual 5K and Gala
- 5K held at the halfway mark
- Participation in 5K provided entry to Gala
- Past 7 years 5K was in-person

Virtual Event: Promotion

- Started planning 1 month prior to event
- Well thought-out social media and email campaigns
- Outreach, meetings and getting word out
- Provided support on why events were important
- Encouraged people to leverage their personal networks





Virtual Gala: Landing Page

- Used for campaign details, registration and promotion
- Sponsor pages with separate ticket options
- One link to send to all fundraisers, donors and sponsors
- Used creative design elements to boost engagement
- Presentation: videos sharing program information, experiences, and why support the mission

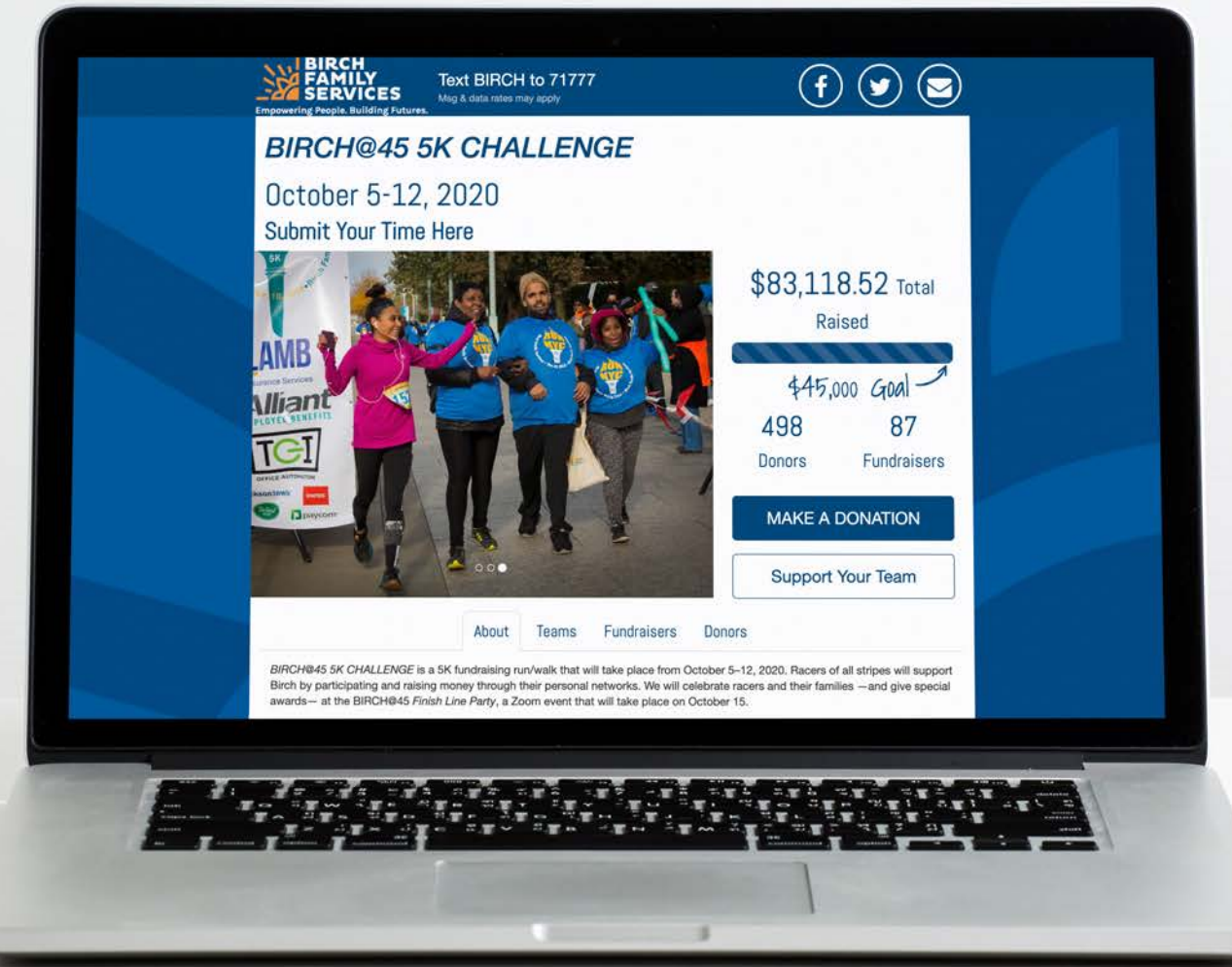
Virtual 5K Fall 2020:

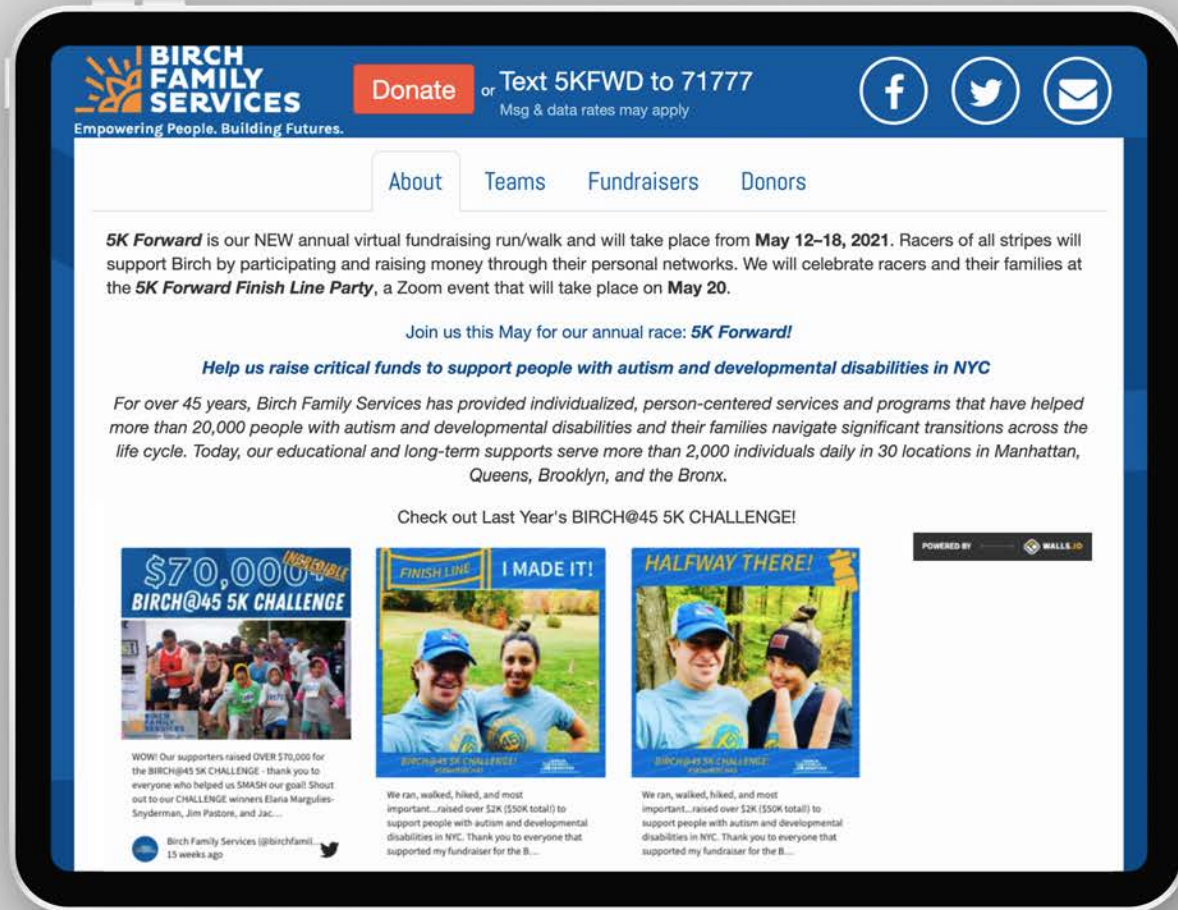
Peer-to-Peer Fundraising

- Ramped up P2P with the 5K held virtually
- Used participant images and videos in gala presentation

Results:

- **\$83,000 raised** for P2P 5K (original goal \$25,000)
- **87 fundraisers** who were more engaged and challenged themselves more
- **Enabled new participants and donors** across U.S.





Virtual 5K Spring 2021:

Changes Going Forward

- Starting earlier - 3 months out
- Using text messaging to engage donors, encourage sharing
- Getting sponsors in early
- Sharing posts from 2020 virtual 5K when registering

No matter what type of virtual fundraiser you have in mind, **these strategies and tools** will allow you to easily **host a successful event**, create connections and continue fighting for your cause.

QUESTIONS & ANSWERS



Jack Costello

Development Manager
Birch Family Services



Scott Couchman

Training Manager
MobileCause



Work on your campaign with our Digital Fundraising Strategy team: <http://mobilecause.me/dfsinfo>



training@mobilecause.com



Customer Support Team:
support@mobilecause.com

